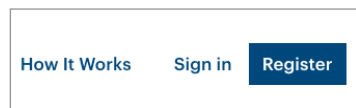


How To Register



- 1 Go to **doctorondemand.com/health-plans-inc** (or download the Doctor On Demand app), and click the **Register** button.



Scan code to download the Doctor On Demand app

- 2 Enter your email address and date of birth, then create a password to begin setting up your profile.

A screenshot of the registration form. It includes fields for 'EMAIL' (example@gmail.com), 'DATE OF BIRTH' (mm/dd/yyyy), and 'PASSWORD'. Below these is a checkbox for 'I agree to Doctor On Demand's Terms of Use, Informed Consent & Privacy Policy'. At the bottom are two buttons: 'Create Account' and 'Already a member? Sign in'.

- 3 Enter your name, phone number/type, and gender, then click **Continue**.

A screenshot of the 'Set Up Your Profile' form. It has fields for 'First Name', 'Middle Name (optional)', and 'Last Name'. Below these are fields for 'Phone Number' and a dropdown for 'Type' with options 'Mobile' and 'Other'. There are also checkboxes for 'Male', 'Female', and 'Other'. A 'Continue' button is at the bottom.

- 4 **Important:** In the Health Insurance screen, type and select the full name **"Health Plans, Inc."** then click **Continue**.

A screenshot of the 'We take health insurance' screen. It has a search bar with 'Health Plans, Inc.' entered. Below the search bar is a 'Continue' button. At the bottom, there is a link to 'Skip Insurance' with a note: 'You can see a doctor without insurance.'

- 5 Enter your HPI member ID number, then click **Submit**.

A screenshot of the HPI member ID submission screen. It features the 'hpi' logo and text: 'To determine your coverage and cost, please enter the information below.' Below this is a 'Note: These fields are case sensitive.' and a 'Member ID' input field. At the bottom are 'Submit' and 'Skip For Now' buttons.

- 6 The screen will confirm that your insurance has been accepted and display your copayments (if applicable).

A screenshot of the 'Insurance accepted' screen. It states 'Your health insurance plan covers Doctor On Demand.' Below this is a table titled 'YOUR COST' showing 'Medical Doctor', 'Psychologist', and 'Psychiatrist (45 min initial visit)' all as 'FREE'. At the bottom is an 'Ok, Great!' button.

For assistance with website/app, billing, or other issues, contact Doctor On Demand Member Support at 800-997-6196 or support@doctorondemand.com.

For questions about your plan benefits or eligibility, contact HPI Customer Service at the phone number or website on the back of your member ID card.

